

What is Lifeline?

Every person in America should have access to quality, affordable telecommunications service.

This principle of “Universal Service” has been the goal of the telecommunications industry for decades. In 1934, the federal government codified the goal and reaffirmed it in 1996 by establishing policies for the “preservation and advancement of Universal Service.”

To achieve the Universal Service goal, carriers have access to a fund that is generated by contributions from the telecommunications providers in the United States. Telecommunications companies draw from the fund to provide four programs that support telecommunications services nationwide.

Toll Limitation Service is another program available to low income subscribers to help them control what they spend on phone service.

Lifeline and Toll Limitation Service support provide discounts to eligible low income consumers to help them establish and maintain phone and Internet service.

MCN Care Package

In an effort to support our students and families who need Internet access, we have created the MCN Care Package.

To see if you qualify, visit moundridgecommunications.net.

**To apply for Lifeline,
contact your local Moundridge
Communications Network office.**



109 North Christian Avenue
620.345.2831

moundridgecommunications.net

A vertical graphic for the Moundridge Communications Network Lifeline program. At the top, there is a decorative header with red and blue geometric shapes. Below this is the Moundridge logo (a stylized 'M' in red and blue) and the text 'MOUNDRIDGE COMMUNICATIONS NETWORK' in bold black letters, with 'Moundridge Telephone Company' in smaller text below. Underneath is the word 'LIFELINE' in large, bold, black letters. The graphic features two rounded rectangular images: the top one shows a smiling man on a white mobile phone, framed in blue; the bottom one shows two women sitting at a desk with laptops, framed in red. At the bottom of the graphic, there is a decorative footer with red and blue geometric shapes and the text 'Updated 04.01.22'.

How Do I Know Whether I Am Eligible?

An individual is eligible if he or she participates in one of the following programs:

1. Supplemental Security Income (SSI)
2. Medicaid
3. Supplemental Nutrition Assistance Program (SNAP)
4. Federal Public Housing Assistance (FPHA)
5. Veteran's Pension Benefit

The participant is required to provide documentation of participation in one of the above programs to the provider, and to complete the Lifeline Certification Form.

Also, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty level. A consumer must provide THREE CONSECUTIVE MONTHS of bank income statements as documentation of income (statements should include all adult household members), or provide a copy of their household's tax return for the previous year.

What Type of Discount Is Available?

Lifeline assistance lowers the cost of basic monthly local phone service or Internet service. Eligible consumers can receive monthly discounts of up to \$15.02 on phone service and up to \$9.25 on Internet service. Please visit Moundridge Communications Network to see what discounts are available in your area.

Internet services offered will be 15 Mbps on DSL and 25 Mbps on Fiber.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.



Self-Certification Form for Income Eligibility

The Lifeline Service Program includes income-based eligibility criteria. These criteria are based on the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Human Services (HHS) under the authority of 42 U.S.C. §9902(2). Customers eligible under the Lifeline criteria are required to self-certify such eligibility.

Income-Based Eligibility	
Family Members	Maximum Annual Income
1	\$18,347
2	\$24,719
3	\$31,091
4	\$37,463
5	\$43,835
6	\$50,207
7	\$56,579
8	\$62,951

For each additional person, add \$6,372

How Do I Apply to Receive Lifeline and TLS Support Discounts?

Contact the Moundridge Communication Network office. The Universal Service Administrative Company's (USAC) website contains state specific Lifeline contact information for many companies at www.lifelinesupport.org. You also may call USAC toll free at 1-888-641-8722 with any questions about Lifeline and TLS discounts.